🌈 Pryde Social — FAQ

Frequently Asked Questions

General Questions

What is Pryde Social?

Pryde Social is an 18+ queer-centred social platform built by an LGBTQ+ creator for LGBTQ+ people. It's a space designed for safety, privacy, and genuine connection — not algorithms, virality, or engagement metrics.

Respectful allies are welcome, but queer voices are prioritised.

Who runs Pryde Social?

Pryde Social is operated as a passion project by an LGBTQ+ developer based in Australia. It's not a registered company — it's a community-focused platform built with care.

Is Pryde Social free to use?

Yes. Pryde Social is completely free with no paid features, no ads, and no premium tiers. It's built for community, not profit.

Why is the platform 18+ only?

signup.

Is this platform only for LGBTQ+ people?

Pryde Social is built **by and for LGBTQ+ people**, and queer voices are centred here. Respectful allies are welcome to join and participate, but this is a queer-first space.

LGBTQ+ identities, rights, and existence are not up for debate. Bad-faith arguments, identity invalidation, and fetishisation are not tolerated.

Accounts & Profiles

How do I create an account?

You can sign up using a valid email and password. You must confirm that you are 18 or older.

What profile information can I include?

You can add your:

- Full name
- Display name
- Nickname
- Pronouns
- Gender
- Sexual orientation
- Relationship status

- Location (city/town only)

- Website

- Social links (Instagram, Twitter, TikTok, YouTube, Snapchat, Discord)

- Interests

- Safety/communication preferences

- Accessibility preferences

- Profile photo & cover photo

- Custom badges

How do I change or delete information on my profile?

Click the **Edit Profile** button on your profile page (located in the top right corner under your cover photo).

Can I hide parts of my profile?

Yes. In the Edit Profile modal, you can hide age, pronouns, gender, orientation, and city/town from other users using the visibility toggles.

Posts, Comments & Messages

What can I post on Pryde Social?

You can post text, images, videos, and GIFs, as long as they follow our **Community Guidelines** and **Acceptable Use Policy**.

Yes! When creating a post, you can set the privacy to:

- **Public** - Everyone can see
- **Friends** - Only your friends can see
- **Private** - Only you can see
- **Custom** - Choose specific people who can see it or hide it from certain people

Can I share someone else's post?

Yes! Click the **Share** button on any post. You can add your own comment when sharing, and the original author will be credited.

Can I bookmark posts to read later?

Yes! Click the bookmark icon on any post. Access your saved posts from the dropdown menu in the navbar.

Can I reply to comments?

Yes! Click the 💬 **Reply** button on any comment or reply to create threaded conversations.

Can I edit or delete my comments?

Yes! Click the 🖊 **Edit** or 🗑 **Delete** button on your own comments and replies.

Can I message other users?

Yes. You can send one-on-one or group messages. Click the **Messages** button in the navbar or click on a friend in your friends list to start chatting.

Why can't I message someone?

They may have:

- "Friends only" messaging enabled

- "Ask before DM" turned on

- Blocked you

- Disabled DMs entirely

Do messages have sound notifications?

Yes! You'll hear a notification sound when you receive new messages while using the platform.

Can I reply to specific messages?

Yes! Click the 💬 **Reply** button on any message to reply directly to it. The original message will be shown above your reply.

Safety & Reporting

How do I block or report someone?

Use the **Block** or **Report** option on their profile or the specific post/comment/message.

What happens when I report content or a user?

Reports are reviewed and actions may include:

- Warning
- Content removal
- Temporary suspension
- Permanent ban

Is Pryde Social a crisis or emergency service?

No. Pryde Social cannot provide emergency help. If you are in immediate danger, contact your local emergency services.

Legal & Privacy

How does Pryde Social handle my data?

Your personal data is stored securely and never sold to advertisers. See our **Privacy Policy** for full details.

How do I delete my account?

Go to **Settings → Account Management** and choose **Delete Account**. You can also request deletion by emailing:

✉ **prydeapp-team@outlook.com**

What happens when my account is deleted?

Your profile and posts are removed. Some technical records (like log timestamps) may remain for security purposes.

How do I download my data?

Go to **Settings → Account Management → Download Data**. You'll receive a JSON file with all your profile info, posts, messages, and friends.

How do I file a copyright complaint (DMCA)?

Follow the instructions in our **DMCA Policy**.

Moderation & Bans

Why was my post removed?

It may have violated the **Community Guidelines** or **Acceptable Use Policy**.

Why was I suspended or banned?

Reasons may include harassment, hate speech, impersonation, illegal content, or repeated violations. A suspension notification is usually sent to your email.

Can I appeal a moderation decision?

Yes. Email a clear explanation to:

✉ **prydeapp-team@outlook.com**

Technical Questions

Why isn't the site loading properly?

Try the following:

- Clear your browser cache
- Refresh the page
- Disable browser extensions
- Try a different device or browser

What if I find a bug?

Please report it so it can be fixed:

prydeapp-team@outlook.com

How do I enable push notifications?

Go to **Settings → Notifications → Test Push Notification**. Your browser will ask for permission. Click "Allow".

Contact Information

If you need help with anything not covered here, contact:

Email: **prydeapp-team@outlook.com**

Still have questions? Email us at **prydeapp-team@outlook.com**

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Pryde Social

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Community Guidelines   Acceptable Use   Safety Center   Cookie Policy   DMCA   FAQ

Contact

Pryde Social is for users 18+ only. By using this platform, you confirm you are 18 years of age or older.